

## New Dubai repair shop shortens aircraft turnaround

Airbus Cabin Electronic Systems (CES) and asscom Middle East celebrated the opening of a state-of-the-art avionics and electronics repair shop at Airbus' Dubai material and logistics centre in late October.

Early this year, Airbus signed a long-term contract with asscom Middle East, a subsidiary of Germany-based asscom aeronautic support services, for the provision of repair shop, storage and office facilities in Dubai. The company also runs warehouse facilities for the storage of aviation and systems manufacturers' spare parts on the site.

Prior to the opening of the facility, cabin electronics systems were sent to Germany for repair. "With asscom Middle East, we are providing a more efficient service," explained Rüdiger Jansen, senior director customer services, Airbus CES. "Repairs that previously took a week can now be completed faster, removing aircraft from operation for much less time and reducing costs for our customers."

asscom Middle East handles a range of cabin electronics items for Airbus, including SKYpower components for passenger in-seat power supply, provided by Airbus subsidiary KID-Systeme GmbH. Airbus and asscom also offer customers in the region aircraft-on-ground (AOG) support around the clock.

"Visiting customers from the new Dubai hub has strengthened relationships and given us a deeper insight into their requirements," Rüdiger continued. "Their feedback helps Airbus to improve its products and services."